

# Accessibility Guide

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This accessibility guide has been produced by London Clubs International to assist our customers in establishing the suitability of Manchester 235 for those people who have a disability.

If you think you may need extra help, please let us know in advance or on your arrival at Reception. A member of the management team will be happy to discuss with you what we can do to make the most of your visit.

## Hours of business

- We are open from 2:00pm to 6:00am
- The gaming tables are open from 2:00pm to 6:00am
- Food and beverages are served from 2:00pm to 5:00am

## Car Parking

- Manchester 235 has a dedicated valet car parking facility service available at the drop-off point entrance in Watson Street from 08:00pm, 7 nights per week.

## Main Entrance & Reception

We have one entrance on Watson Street:

- The entrance leads directly to our Reception and has a wheelchair lift which takes you onto our lower ground floor gaming areas.

## Dietary needs

- We will always try to accommodate special dietary requirements but advance notice is normally required
- Please note that we cannot guarantee food free of allergens even with advance notice

## **Internal access**

- Manchester 235 has lift access to all floors
- The smallest lifts have doors which are only 900mm wide. These operate between the Reception and ground floor gaming area and also between our main first floor gaming area and our Icon Lounge.
- Please note that the disabled lifts from Reception to the lower ground gaming floor and from the main first floor gaming area require staff operation. Assistance will be provided by a member of the Reception team
- There is a valet service in all gaming areas, bars and restaurants
- Lowered sections are provided at all cash desks
- There are induction loops at all reception and cash desks
- Please note that our Three Card Poker tables are not suitable for wheelchair access
- Please note that the lighting is muted in all areas
- Please note that there is ambient music and background noise in the gaming areas

## **Toilets**

- Signposted and fully fitted disabled toilets are located throughout the premises

## **Emergency arrangements**

- First aid is available at all times
- The emergency evacuation signal is an audible alarm
- Should an evacuation be necessary, we aim to ensure everyone leaves safely but there are also designated disabled 'refuges' available where this proves impossible